

Welcome to the DBC. Please wait while we find an agent to assist you...

edwards, geoffrey s:

16:12:07

shipping status on order # RBJRG4

[You are now chatting with Melissa.]

Melissa:

16:12:17

Hello Geoffrey!

edwards, geoffrey s:

16:12:22

hello

Melissa:

16:12:28

Please allow me a few moments to review your concern. By the way, for your reference, you may save this transaction by clicking the save or print icon on the upper right corner of the chat session window prior to the chat session ending. Or you can also print the transcript from the Exit Survey window.

Melissa:

16:13:37

As of 09/16/13, this vehicle is on hold for quality inspection at the plant in Bowling Green, KY. Unfortunately, there is no ETA for release at this time,.

edwards, geoffrey s:

16:13:46

ok thanks